



Bassett Property Management
Resident Benefits Package

Resident Portal - Residents have free 24/7 access to the portal or through the convenient mobile application to pay their rent online report maintenance issues, access their lease documents and electronic statements.

Multiple Ways to Pay – Residents can pay their rent via the Resident Portal via their checking or savings account for free, or they can pay via credit card for a 3% processing fee. They can also mail or drop off a check for no additional administrative charge. Tenants can also pay their rent in person with cash at Wal-Mart or CVS for a small store fee.

Annual On-site Safety Inspections – we schedule yearly on-site property visits to identify minor issues before they become significant problems and ensure that the property is well maintained.

Property Upgrades – Tenants in good standing can upgrade or downgrade (move) to another one of our available properties. Contact our leasing agent(s) for details.

Seamless Move-in Process – Leading up to your move-in, we provide all the information you need to start your utilities and obtain renters insurance. Just before move-in, you will receive many detailed photos of the rental and the code to the lockbox so you can self-check in the following day.

Home Buying Assistance Program- If you decide to purchase a home, we would love to assist you as your realtor (buyer's agent). Our licensed real estate professionals can help you find the house or condo of your dreams, and we will provide you with a \$500 credit toward your closing costs if we represent you in the transaction.

Friction-Free Move-out Process – On move-out day, tenants return the rental unit to us in the same condition, minus normal wear and tear, that they rented it. They secure all windows and doors, text us that they are out for the final time, and leave their keys in the designated place. We will come by and do a move-out inspection; if there are no damages, then tenants can expect to receive a refund of the security deposit within 21 days from the end of the lease.

Renters Insurance – We require our tenants to maintain renters' insurance. Tenants can purchase this insurance anywhere they wish or buy it through a 3rd-party service within our Resident Portal.

Credit Reporting – This optional benefit is for the Residents who wish to have their rent payments reported to a credit bureau so they can build their credit. Tenants can sign up for this optional 3rd-party service within our Resident Portal.